Travel Trailer Application

Applicant Information		
Name:		
Date of birth:	Phone:	Email:
Current address:		
City:	State:	ZIP Code:
Employer:	Address:	Phone:
Accidents or Traffic Violations? Y:_____ N:_____	If Yes, please explain:	
Vehicle Make:	Model:	
Brake Control (If towing): Y:___ N:___	Have you towed before? (If towing) : Y:____ N:____	
Have you rented from us before? Y:_____ N:_____	How did you hear about us?:	

Rental Information		
Unit Name:		
Destination:	Estimated Mileage:	Number of People:
Departure Date:	Return Date:	

Insurance Information		
Insurance Company:	Phone:	
Policy Number:	DL#	Issuing State:

Additional Driver		
Name:	Phone:	
Date of birth:	DL#:	Issuing State:
Current address:		
City:	State:	ZIP Code:
Insurance Company:	Policy Number:	

Payment Information		
Number of nights: _____ X Nightly rate:$_____ = $_____ Reservation Deposit (half of total fee) = $_____		
Credit Card Number:	Visa MasterCard Discover	Expiration Date:
Would you like your confirmation and paper work mailed or emailed (please circle one): Mailed Emailed		

All drivers must be at least 25 years old with a valid driver's license and proof of insurance. If you decide to cancel your reservation 30 days prior to departure there will be a $35.00 handling fee. If you cancel 30 days or later no refund will be given. All remaining payments including Security Deposit must be paid in full before departure. We accept Visa, MasterCard, Discover, Cash and Personal/Company Check. We will only accept a Personal/Company Check 30 days prior to your departure. Security Deposit will be returned within 7-10 business days if unit is returned in good condition. By submitting this form you acknowledge that you have reviewed all of the information listed above and find it to be current, correct and agreeable to you. You agree and authorize Quality Service and Rentals, Inc. to verify all information provided on this form.

Customer Signature:	Date:

Quality RV Service and Rentals, Inc.
719 Cason Street Belmont, NC 28012
P: 704.827.9299 F: 704.827.1914 E: qualityrvnc@charlotte.twcbc.com
www.qualityrvnc.com

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Rental Add-ons

	Reserve	Returned
Extra Battery- $5/per day		
Weber Grill- $12/per rental		
Linen Package - Includes sheets, pillows, and bed spread for all beds in the unit. -$50/per rental		
Generator- $35/per day and $100/security deposit.		
Brake Control- $50/per rental. Must have towing package with charge line. If no charge line can be installed on day of pick up (fee:$100) (towable only)		
Fire Wood- $5/per bundle		
GPS- $15/per rental.		
Outside Table- $10/per rental.		
Marshmallow Roasters (set of 4)- $5/per rental.		
Lantern- $10/per rental.		
Bike Rack (will hold 2 bikes). $25/per rental. (motorized only)		
Cooler- $12/per rental.		
Coleman Stove- $10/per rental.		
Patio Rug- $25/per rental.		
Sewer Hose Extension- $5/per rental.		
Power Cord Extension- $12/per rental.		
Tow Mirrors- $17/per rental (select models)		

If you would like to reserve any of these items please check items and send back with reservation form.

All items subject to availability.

Customer Signature:_____

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Travel Trailer Terms and Conditions

All Drivers must have a valid Driver's License. Requirements for towing a travel trailer; you must have a 2" receiver (no bumper mounted receivers), trailer lights, and some units do require a brake control, please see individual information on website. Quality RV can install a brake control (on most vehicles) if needed, we require a 7 day notice to make an appointment with our Service Department. Pricing will vary. If unit requires brake control, renter will not be permitted to leave facility without brake control. **NO EXCEPTIONS.**

All Rentals require at least a 5 day advance notice in order to complete all paperwork. Payment may be made by check if at least 30 days prior to departure. Otherwise all payments must be made by Master Card, Visa and Discover or Cash.

Half of rental amount is due at time of reservation. Balance including Security Deposit must be paid in full by departure date.

INSURANCE:
Comprehensive Insurance is included in rental. Renters liability insurance extends to towed vehicle. We must have current policy information on file, including name of insurance and policy number.

SECURITY DEPOSIT:
Security Deposit: Travel Trailers require a $250.00 security deposit.

A refundable Security Deposit will be due at time of departure. The following are examples of what may be deducted out of the Security Deposit upon return, excessive cleaning, late charges, damages to unit, insurance deductible, etc. If RV is returned in unsatisfactory condition, necessary procedures will be performed (ex; repairs, cleaning, etc.) at the rate of $90.00 per hour. The Security Deposit will be refunded within 7-10 business days, depending on condition of the unit and volume of returns.

DEPARTURE:
Pick up times are between 9am-12noon and 1-4pm on scheduled departure date. We will contact you before your departure date to confirm a time. Please allow at least one hour for walk through, set up and paperwork.

RETURNS:
RV **MUST** be returned by 4pm on scheduled return date. If you would like to extend your trip you must call and personally okay the extension with someone at our office. We will be glad to accommodate if at all possible. If you return later than 4pm, you will be charged $50.00 per hour late but not to exceed the cost of the nightly rate. For early returns there will be no credit given.

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RETURN CONDITIONS: When you pick up your rental unit it will be clean, full of Propane and Water; the Holding Tanks will be empty. The Maintenance Fee includes exterior wash, dump and sanitize holding tanks upon return. We will refill propane tanks on site, the amount of propane will be deducted out of your security deposit at current price per gallon. Please leave unit clean- this includes washing all dishes, removing all items from refrigerator, wiping down unit, removing all garbage and sweeping.

REPAIRS:
Please report all accidents within 24 hours. If a repair should become necessary, please call our office or after hours numbers provided below. At that time we will advise you over the phone or provide you with roadside assistance information.

We strive to keep all of our equipment in excellent working condition; However sometimes things do break down. There will be no compensation for appliances such as the Air Conditioner, Stove, Coffee Maker, etc.

CANCELLATIONS:
If you decide to cancel your reservation up to 30 days prior to departure there will be a $35.00 handling fee. If a reservation is cancelled 30 days or later, no refund will be given. However, you may keep a credit with Quality RV for a future rental.

Renter agrees not to hold Quality RV liable for any damages, inconveniences, or delays resulting from a mechanical breakdown of the rented vehicle. Quality RV will assist in any way possible to minimize any delays or inconveniences.

By signing below you acknowledge that you have been given an opportunity to read the terms of this Agreement before being asked to sign. Your signature permits us to process a credit card voucher in your name for all rental charges due under this Agreement.

Customer Signature: _____

We Reserve the Right to refuse any applicant.
Terms and Rates are subject to change without notice.

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Security Deposit Agreement

When renting an RV from Quality RV Service and Rentals, Inc we will collect a Security Deposit, before your departure. The Security Deposit is to insure that our units return in the same condition they left in, clean and undamaged.

We inspect each unit before and after the rental. If the unit returns with damage inside or out you will forfeit a portion or all of your Security Deposit.

Please be aware of this before you rent!

You are responsible for all damages to the unit while it is in your possession; whether it occurs from someone in or out of your party. Smoking is prohibited in all units, if we smell cigarette smoke no refund will be given.

Some of the most common damages that occur are cuts on canvas or screens, cuts or damage to the floor and cabinets, awnings and hardware, antennas, body damage, stabilizing jacks, excessively dirty interior or exterior, etc. The most common reason for exterior damage is caused by leaning objects against the side of the RV.

Before your departure you will be given an opportunity to list any damage that you see inside or outside with a representative. Please take the time to do so.
We strive to maintain all of our units top to bottom so that future renters will also have an enjoyable experience. We understand that accidents happen from time to time and we will make all necessary repairs as soon as possible.

We also like feedback (good and bad) so we can make sure we are doing our best to make your camping experience a good one.

We ask that you treat the unit as if it were yours!
Have a great trip!

Thank You,
Quality RV Service & Rentals, Inc.

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Name:_____ Date:_____

Rental Rules

- Please read the following rules and sign your acceptance at the bottom
- Anytime you smell LP Gas **Exit** unit and turn off LP Gas.
- Check Daily Tire Pressure
- Travel with Step in stored position
- Travel with Antennas Down
- No climbing on Roof for any reason
- Lock Dead Bolt on Entry Door when traveling
- No smoking allowed in Units (If RV comes back smelling like Cigarette smoke or campfire smoke there will be an additional charge.)
- You are allowed to use the Awning per our instruction but you are responsible for any damage to awning. Please do not tie or attach anything to awning. Our insurance does not cover the Awning.
- All Units must be returned on time or you will be billed for another night.
- Remember, to get your Security Deposit refund you must return RV in same condition in which received.

Signature: _____ Date _____

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